

# American Express® Travelers Cheques

## IMPORTANT TERMS AND CONDITIONS

The redemption of Travelers Cheques is conducted by American Express Travel Related Services Company, Inc.

1. You can redeem your Travelers Cheques via this service for up to USD 1,000 or equivalent in value only. For an amount greater than USD 1,000 please call our [Customer Service Centre](#).
2. Travelers Cheques in USD, EUR, CAD, GBP, AUD and JPY can be redeemed via this service. To redeem Travelers Cheques in other currencies please call our [Customer Service Centre](#).
3. Payment for your Travelers Cheques redemption claim may be made to you via Bank Transfer or check only.
4. Payment for your Travelers Cheques redemption claim can only be made in USD, EUR, CAD, GBP, AUD, and JPY. For payment in any other currency please call our [Customer Service Centre](#) to redeem your Travelers Cheques.
5. We will usually process your claim and initiate the payment within 5 business days from the date all required documentation and information needed to verify the redemption claim is received. We may have to contact you with questions regarding your claim or to request additional information.
6. You must be at least 18 years of age to use this service.
7. American Express reserves the right to use the information collected from you to contact you to follow-up and process your redemption claim, and to comply with U.S. state and federal laws and regulations, as well as international laws and regulations that may be applicable. For information about how we protect your privacy, please read our [Privacy Statement](#).