

Terms and Conditions

A portion of each ticket purchased (as set forth on the ticket page) after taxes/fees to be donated to Shawn Mendes Foundation, a sponsored program of the Social Impact Fund, a 501(c)(3) charitable organization. During the specified sales period, tickets are available, while supplies last, exclusively to American Express® Card Members. You must have a valid email address in order to participate in the virtual event. All sales are final and non-refundable. Ticket codes that are obtained through illegitimate channels or that are bartered, sold, auctioned or transferred will be void. Ticket codes can only be used once, and only at the scheduled time of the event. Link will be void after event date and time. Payment must be made using an eligible American Express Card. Details and prices are subject to change. Packages are available on a first-come, first-served basis and provided "as is". Availability is limited. Limit of 1 package purchase per eligible Card Member. Merchandise will ship on or before January 31st 2021. American Express is not responsible for the inability to access the virtual event and no refunds will be provided in such an event. Offer may be changed or revoked at any time at the sole discretion of American Express.

Meet and Greet will be scheduled to take place on December 6th, 2020 and be approximately ten (10) minutes in length. Attendees will be placed in a virtual room with up to 12 attendees. One "group" photo will be taken with Shawn Mendes and emailed to each attendee in that virtual room using the email address provided. There will be an opportunity to ask questions and interact with Shawn Mendes, but American Express makes no guarantee that each attendee will have the opportunity to ask a question. Attendees who do not conduct themselves in an appropriate manner will be muted and/or ejected from the room, as determined by American Express in its sole discretion. An email will be sent from AmexUNSTAGED@VirtualTables.com to confirm the date and time of the M&G and a second email will be sent 24 hours prior to the meet and greet to the email address provided upon registration with a link to access the virtual group meet and greet. Please access the experience 15-30 minutes prior to the start to ensure you do not run into any technical difficulties. American Express is not responsible for any failure to access the virtual room or if you're unable to attend the M&G at the scheduled time, and no refunds will be provided in such an event. All other applicable package sale terms and conditions apply.