

American Express<sup>®</sup> Platinum Reserve<sup>SM</sup> Credit Card-  
Partner Terms and Conditions



## **General Terms and Conditions**

- Platinum Reserve Credit Cardmembers can enjoy all the Card related benefits as long as their Accounts (including all linked Accounts) are in good standing
- The benefits under this programme are being made by American Express/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment
- American Express and the partners reserve the right to change/withdraw the Terms and Conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Platinum Reserve Credit Card and cannot be combined with any other promotion or offer
- Benefits associated with American Express Cards are subject to payment of annual/renewal fee and maybe withdrawn
- Any participation/avilment of the benefits by Platinum Reserve Credit Cardmember shall be purely voluntary
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the Platinum Reserve Credit Card and may be deemed as the Terms and Conditions governing the

American Express Platinum Reserve Credit Cardmembership. American Express Platinum Reserve Credit Card is only the mode of payment for the below services. We do not take responsibility for the quality of service provided by the partner and are not liable for any direct, indirect, incidental, special, punitive, exemplary or consequential damages of any kind Pay with Points

- Tickets can be booked on domestic airlines like Air India, Jet Airways/Jetlite/Jet Konnect and all leading international airlines (subject to availability at the time of booking)
- Any travel purchase made with Membership Rewards Points is non-transferable
- Refunds, Charges and cancellations may be permitted subject to Terms and Conditions and any applicable fees set out by the airline
- Time for refund will depend on the concerned airline's policies
- In case of refunds, the Membership Rewards Points used for booking are credited back to the Points balance of the Cardmember
- Applicable cancellation Charges or change in itinerary Charges will be Charged to the Cardmember's Card Account
- Applicable taxes for all transactions under Pay with Points Programme will be Charged to the Cardmember's Card Account
- Bookings can be made only by the Basic Credit Cardmember and not by the Supplementary Cardmember

- American Express at its sole discretion may offer Points
- Pay Option for travel booking. Such payments will be Charged to the Card
- Information supplied on the redemption of certain Rewards may be used by American Express or the travel partner for administrative and marketing purpose
- All other standard Terms and Conditions of Membership Rewards Programme are applicable. For detailed Terms and Conditions, please refer to [americanexpress.co.in/membershiprewards](https://americanexpress.co.in/membershiprewards).

### **Lounges Terms and Conditions:**

- This offer is only available to American Express India Platinum Reserve Credit Cardmembers. An American Express India Platinum Reserve Cardmember (“Cardmember”) for the purpose of this offer means a person holding a Platinum Reserve Consumer Credit Card, issued by American Express Banking Corp. in India only
- The benefit is available to the Primary/Basic Cardmember of American Express Platinum Reserve Credit Card
- Applicable Charges will be levied for any additional guest, which would be Charged to the Basic Cardmember’s valid American Express Platinum Reserve Credit Card issued in India. Only one entry per Cardmember will be permitted
- The complimentary lounge access benefit is limited to 12 visits every year
- One year would be defined from 1<sup>st</sup> January to 31<sup>st</sup> December of every year

- Post the 12<sup>th</sup> complimentary visit the applicable discounted rate will be Charged
- All taxes are as on date and subject to modification without prior notice
- Nothing expressed or implied in the programme shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember Agreement, Most Important Terms and Conditions and Membership Rewards Terms and Conditions with the Card issuer
- Authorisation for an amount of ₹2 will be taken for Card validation purpose.

### **American Express Lounges:**

- You can access the lounges by simply swiping your American Express Platinum Reserve Credit Card
- Access to the lounge is subject to availability
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services provided by any third party
- American Express shall not be liable whatsoever for any loss/damage/claim that may arise out of use or non-use of any goods or services availed by the American Express Platinum Reserve Credit Cardmember under this offer
- All benefits provided at the American Express Lounge are subject to change and/or cancellation at any time without prior notice
- Complimentary entry for accompanying children (below 12 years).

## **Other Lounges:**

- Programme is open only for Cardmembers carrying a same day ticket for airline travel that allows clearance through security for flight departure and access to the lounge
- Any dispute with regard to the services availed at the lounge shall be directly taken up with the lounge authorities and American Express Banking Corp. shall have no liability whatsoever in this regard
- Applicable Charges will be levied for any additional guest, which would be Charged to the Basic Cardmember's valid American Express Platinum Reserve Credit Card issued in India. Only one entry per Cardmember will be permitted
- The programme can be modified, amended, changed or revoked anytime by American Express without prior intimation
- The access to lounges will be available on a first come, first served basis & subject to availability of space. Charges need to be paid via American Express Card
- Respective lounges reserve the right to admission to the lounges and its premises and their respective rules shall be applicable to Cardmembers/guests
- Lounges can modify their lounge services, operational hours, rates without any prior intimation
- All taxes are as on date and subject to modification without prior notice.

## **Priority Pass™**

- The Basic Cardmember visit would be Charged as per the prevailing rates; currently US\$27 per person per visit
- Any accompanying guests will be Charged US\$27 per visit, which will be automatically Charged on the Cardmember's American Express Platinum Reserve Credit Card
- For complete Terms and Conditions please refer to the Priority Pass form inside this pack or visit [www.prioritypass.com](http://www.prioritypass.com)

## **EXTRA from Membership Rewards® Programme - Terms and Conditions**

- EXTRA Membership Rewards benefit at participating merchants is applicable for American Express Consumer Cards and the American Express Corporate Cards issued by American Express Banking Corp. ("American Express") in India
- The EXTRA Membership Rewards will be 'Bonus' Membership Rewards Points awarded in addition to Card specific 'Base' Membership Rewards Points
- EXTRA Membership Rewards will be awarded for every ₹100 spent for the American Express Cards under this Programme
- Please refer to each offer detail to know about exact Bonus Membership Rewards Points awarded at each partner
- Participation of partners is subject to change. American Express reserves the right to add or cancel EXTRA Membership Rewards Programme Partners from time to time without any prior notice. Please log on to [americanexpress.co.in/bonusrewards](http://americanexpress.co.in/bonusrewards) for the updated list of partners and Terms and Conditions



- EXTRA Membership Rewards benefits are given in addition to any discounts brought to you by American Express
- EXTRA Membership Rewards will be awarded in conjunction with other promotional programmes unless otherwise specified by EXTRA Membership Rewards Programme Partners. Please check with EXTRA Membership Rewards Programme Partners in advance
- EXTRA Membership Rewards is an individual Cardmember benefit and not applicable on bulk bookings/purchase
- If you cancel your enrollment in Membership Rewards, you must redeem any Points within 30 days of cancellation; otherwise the Points/miles will be forfeited. If your Card Account is cancelled or terminated, any Points in your Membership Rewards Account will be automatically forfeited on the date of Account termination
- EXTRA Membership Rewards will be applicable to EXTRA Membership Rewards Programme Partners operating in India only
- Reward Points/miles will be calculated based on each transaction made with an EXTRA Membership Rewards Programme Partner. Separate transactions, even if made on the same day with the same EXTRA Membership Rewards Programme Partner, cannot be combined for purposes of calculating EXTRA Membership Rewards
- It is a condition for the award of EXTRA Membership Rewards Programme that at all times (including the date of Points/miles adjustment) (i) Your Card Account remains valid and in good standing; (ii) American Express Platinum Cardmembers must be enrolled in the Membership Rewards Programme
- EXTRA Membership Rewards Points offer is not applicable on Cards issued by any other Bank

- The terms herein are supplemental to and shall form part of the American Express Membership Rewards Terms and Conditions
- American Express reserves the right to terminate the benefits and/or amend the Terms and Conditions at any time without prior notice at its discretion.

### **Membership Rewards First Collection**

- Membership Rewards First Collection Terms and Conditions apply. Certificate will be valid for 3 months from the date of issuance subject to renewal
- Standard Membership Rewards Terms and Conditions apply. Points required for redemption are subject to change. Please refer to [americanexpress.co.in](http://americanexpress.co.in) for the most updated Point levels for every redemption option. Gift Certificate can be redeemed at participating outlets in India. To redeem your Reward, please visit [americanexpress.co.in/membershiprewards](http://americanexpress.co.in/membershiprewards) or call our Platinum Card Services Helpline.

### **Golf Programme**

#### **Terms and Conditions**

Jaypee Greens, Greater Noida/ITC Classic Golf Resort, Manesar/Bombay Presidency Golf Club, Mumbai/The Eagleton Resort, Bengaluru/Cosmo - TNGF Golf Course, Chennai:

1. Complimentary Golf Bookings need to be made through Concierge Services available on American Express Platinum Assist Helpline.
2. Complimentary tee off is subject to availability of American Express slots with Partner Golf Clubs.
3. Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable.
4. Booking has to be made 3-7 working days in advance.
5. Cardmember can access BPGC, maximum of 4 times a month (subject to availability).
6. Rules vary by club/dress code applies at all clubs.
7. Cardmember can hold only one confirmed slot at any Point of time and can access any of the Golf courses a maximum of four times a month.
8. The Basic or any of the Supplementary Cardmembers can hold only one confirmed slot at any Point of time.
9. Golf courses will not be accessible on tournament days and other holidays.
10. Handicap certificate needs to be provided for BPGC, Mumbai and Cosmo TNGF, Chennai.
11. For details, Terms and Conditions and for bookings, please contact American Express Platinum Assist helpline on the number mentioned on the back of your Card.

Boulder Hills Golf and Country Club, Hyderabad/Poona Golf Club, Pune/Prestige Golfshire Club, Bengaluru/Gaekwad Baroda Golf Club, Baroda/Glade One Golf Club, Ahmedabad/Kovai Hills Golf Club, Coimbatore/Madras Gymkhana Club, Chennai/Panchkula Golf Club, Chandigarh/Gulmarg Golf Club, Gulmarg/Kensville Golf & Country Club, Ahmedabad/Kaziranga Golf Resort, Jorhat, Assam/Zion Hills Golf County, Bengaluru/CIAL Golf & Country Club, Kochi/East Point Golf Club, Visakhapatnam/Golden Greens Golf Club, Delhi/The Lalit Goa Golf Greens, Goa/Royal Jaipur Golf Club, Jaipur/Kodaikanal Golf Club, Kodaikanal.

- This programme should not be regarded as a Golf Club membership
- Complimentary Green Fee is being provided by American Express to its Cardmembers and in no way should be construed as a Complimentary Green Fee from the respective Golf Club or the Service Provider
- This facility/benefit is being facilitated to American Express Cardmembers through “Greenedge Enterprise Private Limited” (Golftripz) who represents a Service Provider and the bookings shall be processed through the Service Provider
- Complimentary Golf Bookings need to be made through American Express Concierge Services. A voucher will be issued by American Express during confirmation that needs to be shown at the Golf Course at the time of tee off. You need to show your ID proof and American Express Card at the time of tee off. Cardmember should carry a valid ID proof as a part of the verification process
- Complimentary tee off is subject to availability of tee off times & American Express slots with Partner Golf Clubs

- Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable
- Booking has to be made 10 calendar days in advance for a weekend game and 4 calendar days in advance for a weekday game
- The Basic or any of the Supplementary Cardmembers can hold only one confirmed slot at any Point of time
- Cardmembers will not be permitted to introduce and entertain any guest on the premises of the club
- Cardmember must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men | 36 for Ladies) at the time of registration to avail the complimentary round of golf
- Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, producing valid Handicap Certificate and so on
- Golf Courses will not be accessible on tournament days and other holidays closed for guests
- In case of any cancellations from the Cardmembers after receiving a confirmation from the Golf Club, they will be Charged the normal Green Fee applicable at the Course
- Cardmember can visit any of the Golf Clubs a maximum of four times a month
- Please refer to the table and detailed Terms and Conditions below for further details.

### Booking Schedule

	Booking Request Timelines		Confirmation Timelines		Tee Times Open to Cardmember's		Minimum Flight Requirement	
	Weekend	Weekday	Weekend	Weekday	Weekend	Weekday	Weekend/ PH	Weekday
Poona Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Boulder Hills Golf and Country Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Prestige Golfshire Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Kovai Hills Golf & Country Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball

Glade One Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Gaekwad Baroda Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Madras Gymkhana Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Panchkula Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	9:00 a.m. 1.00 p.m.	9:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Gulmarg Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Kensville Golf & Country Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball

Kaziranga Golf Resort	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Zion Hills Golf County	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
CIAL Golf & Country Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
East Point Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Golden Greens Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
The Lalit Goa Golf Greens	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball



Royal Jaipur Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Kodaikanal Golf Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball
Tollygunge Golf club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:00 a.m. 1.00 p.m.	8:00 a.m. 1.00 p.m.	3 Ball	1 Ball

### **Detailed Terms and Conditions**

- This facility/benefit is being facilitated to American Express Cardmembers through “Greenedge Enterprise Private Limited” (Golftripz) who represents a Service Provider and the bookings shall be processed through the Service Provider
- The Golf Clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends
- Minimum flight requirement for weekends as ascertained by the Golf Clubs needs to be fulfilled by golfers
- All Golf Courses reserve the right to reject any golfer or restrict their play

- Golfers are subject to Golf Club's rules on minimum handicap requirements, producing valid Handicap Certificates and any other requirements. The Golf Club reserves the right to reject/restrict play in event of not fulfilling these requirements
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer(s) up with other golfers to optimise pace of play on the course as per the course policy or otherwise
- Golfers participating in this programme shall be allowed to play with members of the club or any other Green Fee paying guests and use the benefits of this programme, provided that a confirmed golf booking is held by the other players
- Golf Clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and Golf Clubs will not respond directly to any such enquiries
- Access to the Golf Clubs cannot be used by the participating golfers in conjunction with any other promotional golf programme or to participate in any private event, tournament or any other special golf day arrangement
- This golf programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings
- Access to the Golf Club is only limited to the services mentioned in the vouchers and the golfers participating in this programme or their guests may not have access to the other facilities such as restaurant, swimming pool, gymnasium, driving range at the Golf Club
- American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Courses

- American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this programme
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control
- American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme
- Cardmember can visit any of the Golf Clubs a maximum of four times a month
- Golfers of this programme will be solely responsible for any damage to the Golf Course/property and will so be solely responsible for their behaviour on the Golf Course.

### **List of Participating Golf Courses (Complimentary):**

#### **India**

- The Eagleton Golf Resort, Bengaluru • Prestige Golfshire Club, Bengaluru • ITC Classic Golf Resort, Manesar, Delhi/NCR • Boulder Hills Golf and Country Club, Hyderabad • Poona Golf Club, Pune • Bombay Presidency Golf Club, Mumbai • Jaypee Greens, Greater Noida, Delhi/NCR • Cosmo - TNGF Golf Course, Chennai • Glade One Golf Club,

Ahmedabad • Gaekwad Baroda Golf Club, Baroda • Kovai Hills Golf Club, Coimbatore • Gulmarg Golf Club, Gulmarg • Kensville Golf & Country Club, Ahmedabad • Kaziranga Golf Resort, Jorhat, Assam • Zion Hills Golf County, Bengaluru • CIAL Golf & Country Club, Kochi • East Point Golf Club, Visakhapatnam • Madras Gymkhana Club, Chennai • Panchkula Golf Club, Chandigarh • Golden Greens Golf Club, Delhi • The Lalit Goa Golf Greens, Goa • Royal Jaipur Golf Club, Jaipur • Kodaikanal Golf Club, Kodaikanal and more.

For bookings, enquiries and a complete listing of participating clubs and respective rates, please call Platinum Assist at 1800-1801-030/1800-419-1030. (Toll-free from MTNL, BSNL landlines) or Gurgaon: 0124-280 1030.

### **Golf Lessons Terms and Conditions:**

1. This programme should not be regarded as a Golf Club membership.
2. Discounted Golf Lessons are being provided by American Express to its Cardmembers and in no way should be construed as an offer from the respective Golf Club/Learning Centre or the Service Provider.
3. This facility/benefit is being facilitated to American Express Cardmembers through “Greenedge Enterprise Private Limited” (Golftripz) who represents a Service Provider and the bookings shall be processed through the Service Provider.
4. Golf Lesson Bookings need to be made through American Express Concierge Services. An e-voucher will be issued by American Express during confirmation that needs to be shown at the Golf Course/Learning Centre at the time of the lesson. You need to show your ID proof and American Express Card at the time of registration. Cardmember should carry a valid ID Proof as a part of the verification process.

5. All Charges for Golf Lessons need to be borne by the Cardmember. The payment needs to be made in advance to confirm the bookings for Golf Lessons.
6. Golf Lessons are subject to availability of lesson slots & American Express slots with Partner Golf Clubs.
7. The Cardmember needs to pay directly for any other Fee/Charges as applicable.
8. Booking has to be made at least 4-10 calendar days in advance for a weekend/weekday Golf Lesson.
9. Any bookings made by the Cardmember can be cancelled, subject to at least 72 hours given to Service Provider before Golf Lesson date. No refund (if applicable) shall be provided in case the cancellation request is placed within 72 hours.
10. Cardmembers will not be permitted to introduce and entertain any guest on the premises of the Club/Learning Centre.
11. Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, etiquette and so on.
12. Golf Courses will not be accessible on tournament days and other holidays.
13. All Golf Lesson slots should be booked in advance through the American Express Concierge Service. No walk-ins or direct payment to Golf Clubs are allowed in this programme.
14. Golf Clubs/Learning Facilities will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating persons and Golf Clubs will not respond directly to any such enquiries.

15. Service Provider reserves the right to confirm/book alternative Golf Pros/Golf Clubs/Learning Academies due to various reasons such as the first preferred choice no longer being available due to constant & real time changes in availability of Pros and slots
16. All bookings are subject to availability at the time of confirmation with the Golf Club/Learning Facility.
16. No refunds are possible after the Golf Lesson has been confirmed and payment made to the Golf Club/Learning Facility.
17. Service Provider is not responsible in anyway for the quality and availability of the service provided by the Golf Club/Learning Facility.
18. Cardmember will only have access to the Golf Club/Learning Facility during the Golf Lesson. Access to the other facilities in the club such as the Golf Course, driving range, putting/chipping greens, practice areas, restaurants, restrooms, swimming pool etc. will be restricted and will be subject to the rules and regulations of each Golf Course. The usage of these facilities will be Charged to the Cardmember directly by Golf Courses respectively at the rates applicable to regular members/visitors of the club.
19. All Golf Courses/Learning Centres reserve the right to reject any visitor or restrict their entry.
20. Access to the Golf Clubs/Learning Facility cannot be used by the participating Cardmembers or their guests in conjunction with any other promotional golf programme or to participate in any private event, golf clinic or any other special golf day arrangement.

21. This Golf Learning Programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings.
22. Golf Club/Golf Learning Facility Terms and Conditions will apply and any change in their Terms and Conditions will be communicated accordingly.
23. If entry fee to Learning Facility, balls & equipment are not included in the lesson fees, then these Charges need to be paid directly at the Golf Club before the start of the lesson.
24. Golf Clubs/Golf Learning Facilities will Charge additionally for extra balls, equipment, access to practice areas if the Cardmember utilises the facility for more than the stipulated lesson time period.
25. Golf Clubs/Learning Facility may at anytime change the inclusions for the Golf Lessons and any additional services need to be paid for directly to the Golf Club.
26. The list of Golf Clubs/Learning Facilities included in the programme are subject to change.
27. The prices for the Golf Lessons are subject to change and will be communicated at the time of confirming a booking.
28. Golf Lessons at the various Golf Clubs/Learning Facilities will be undertaken by certified Teaching Pros.
29. Cardmembers cannot demand for a specific Golf Pro. The Golf Pros are assigned directly by the Service Provider based on the programme conditions and availability of Pros at the Golf Club/Academy.
30. Golf Clubs/Learning Facilities may discontinue access for Golf Lessons to their facility for Cardmembers.
31. The Cardmembers will be solely liable for any violations by them of any local rules/policies of the Golf Clubs. The

Service Provider/American Express will not be held liable for any such violations. The Cardmembers will be solely responsible for any damage to the Golf Course/property/equipment/practice areas/etc.

32. The Service Provider/American Express are not responsible for/or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the Cardmember/guest may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this programme.
33. Service Provider/American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme.
34. Relevant Terms and Conditions including the above which pertain to the Cardmember under this programme will be listed in the e-voucher.

## **Dining Programme**

### **Taj Dining Programme**

- This offer is only available to the American Express Platinum Reserve Basic Cardmember
- Cardmembers will be required to fill the Taj Epicure Plus Enrollment Form and send it to American Express to get enrolled in the Taj Dining Card Programme



- Taj Dining Programme will entitle Cardmembers to earn 25% of the food and beverages spends as loyalty Points on the Dining Card, which can be redeemed by the Cardmembers in their subsequent visits
- The Dining Card will entitle Cardmembers to various privileges offered by The Indian Hotels Company Limited, from time to time
- However, the privileges are only available for personal dining and not for banquets or parties
- The offers cannot be clubbed in conjunction with any other offer that may be available to the Cardmember under any other scheme or any other programme offered by The Indian Hotels Company Limited
- Cardmembers shall continue to enjoy the privileges of Taj Epicure Plus Card as long as he/she continues to hold the American Express Platinum Reserve Credit Card.

### **MakeMyTrip.com - Cashback Offer**

#### **Fulfilment Process**

Booking has to be done using the American Express Platinum Reserve Credit Card. The Promo Code to get the offer is mentioned inside the membership pack with the details of the Cashback offer in each category. The customer needs to enter/quote the correct Promo Code at the time of booking to be eligible for the Cashback offer.

#### **MakeMyTrip Offer Terms and Conditions:**

- The Cardmembers will receive instant discount on application of Promo Code on Domestic Flights, International Flights, Domestic Hotels & International Hotels categories.

- Domestic Flights
- Flat ₹200 off on the airfare (exclusive of convenience fee and any ancillary Charges) for domestic flights (one way), subject to minimum booking amount of ₹2,500. Promo Code- AMEXMMT
- Flat ₹400 off on the airfare (exclusive of convenience fee and any ancillary Charges) for domestic flights (return), subject to minimum booking amount of ₹5,000. Promo Code- AMEXMMT
- Each Cardmember can use the domestic flights offer only once per month. i.e., a Cardmember can book either a one-way or a round-trip flight in a month using this Code (and not both).
- Flat 5% Instant discount on the airfare (exclusive of convenience fee and any ancillary Charges) for international flights, capped to ₹3,000. Offer is valid on minimum booking amount of ₹15,000. Each Cardmember can use this offer only once per month. Promo Code- AMEXMMT
- Flat 25% Instant discount on base price of domestic hotels, capped to ₹10,000 per transaction. Offer is valid on minimum booking amount of ₹2,500. Promo Code- AMEXMMT
- Flat 12% Instant discount on base price of international hotels. There is no minimum booking amount for this category. Each Cardmember can use this offer 2 times during the offer duration. Promo Code- AMEXMMT
- Instant Discount will be calculated on booking amount exclusive of convenience fee, taxes, Insurance, Cancellation Protection & Ancillaries fee

- Offer is valid on all American Express Cards
- Offer validity: 1<sup>st</sup> April to 30<sup>th</sup> June, 2018
- Offer will be valid only on MakeMyTrip Website, Mobile Website and App
- The domestic hotels and international hotels offer is not valid on select hotels
- Domestic Hotels offer is valid on select hotels only and also not valid on Chain Hotels – Taj, Trident, Oberoi, The Leela, Lalit Group, Hyatt, Hilton, ITC, Accor Hotels, Formule 1, Marriott, Sterling, Starwood, IHG, Fortune, The Park, Carlson, Mango etc.
- Part payment is not applicable on bookings under this offer
- The offer is not applicable on payment made through Gift Cards
- This offer cannot be clubbed with any other offer of MakeMyTrip
- To receive this offer, purchase should be Charged in full to the American Express Card
- The Customer must enter the Promo Code in the Deal Code field for respective product category on the MakeMyTrip website, mobile and/or app
- The date of travel or hotel stay needs to be before 31<sup>st</sup> July, 2018.

## **Oberoi Hotels & Resorts Fulfilment Process:**

The Cardmember has to book through Oberoi Reservation Centre and make payment via American Express Platinum Reserve Credit Card to be eligible for the offer.

- Standard partner Terms and Conditions apply.
- A.** The below mentioned Terms and Conditions are applicable on The Oberoi Amarvilas, Agra; The Oberoi, Mumbai; The Oberoi Rajvilas, Jaipur; The Oberoi Udaivilas, Udaipur; The Oberoi Sukvilas Resort & Spa, New Chandigarh and The Oberoi Vanyavilas, Ranthambore
  - For all stays between 1<sup>st</sup> October, 2017 and 31<sup>th</sup> March, 2018: On every 3 paid consecutive nights by the Cardmember, fourth consecutive night is complimentary at the same hotel. Complimentary breakfast will be offered on all 4 nights to the occupants
  - For all stays between 1<sup>st</sup> April, 2018 and 30<sup>th</sup> September, 2018: On every 2 paid consecutive nights by the Cardmember, third consecutive night is complimentary at the same hotel. Complimentary breakfast will be offered on all 3 nights to the occupants

The below mentioned Terms and Conditions are applicable on Wildflower Hall, Shimla, in the Himalayas and The Oberoi Cecil, Shimla

- For all stays between 1<sup>st</sup> October, 2017 and 31<sup>st</sup> March, 2018 and 1<sup>st</sup> July, 2018 to 30<sup>th</sup> September, 2018: On every 2 paid consecutive nights by the Cardmember, third consecutive night is complimentary at the same hotel. Complimentary breakfast will be offered on all 3 nights to the occupants.

## **B. Terms and Conditions**

- The room has to be booked on the Best Available Rate as featured on the website [www.oberoihotels.com](http://www.oberoihotels.com) at the time of booking.
- The booking has to be made through the Oberoi Reservation Centre.
- The offer is valid only for Individual bookings and not for group bookings (Maximum of 3 rooms can be booked under the offer, per stay).
- The offer cannot be clubbed with any other offer in the market and cannot be transferred.
- Blackout dates will apply during Christmas and New Year periods (20<sup>th</sup> December, 2017 till 5<sup>th</sup> January, 2018).

## **Max Healthcare**

The Customer needs to pay using the American Express Platinum Reserve Credit Card to redeem the benefits present on the Card List of participating Max Healthcare Hospitals:

### **Delhi/NCR**

- Max Super Speciality Hospital, Saket, 2 Press Enclave Road, Saket (East and West Block), New Delhi - 110 017
- Max Super Speciality Hospital, Patparganj, 108 A, Indraprastha Extension Patparganj, New Delhi - 110 092
- Max Super Speciality Hospital, Shalimar Bagh, FC - 50, C & D Block, Shalimar Bagh, New Delhi - 110 088

- Max Multi Specialty Hospital, Noida - A-364, Sec 19, Noida - 201 301
- Max Hospital Gurgaon, B - Block, Sushant Lok - I, Gurgaon - 122 001
- Max Multi Speciality Centre, Panchsheel Park, N 110, Panchsheel Park, New Delhi - 110 017
- Max Hospital, Pitampura, Near TV Tower, Pitampura, Wazirpur District Centre, New Delhi - 110 034
- Max Multi Speciality Hospital, Greater Noida, Plot No. 4 A, Sector Institutional Green, Greater Noida - 201 306.

### **Punjab**

- Max Super Speciality Hospital, Mohali, Near Civil Hospital Phase-VI, Mohali, Punjab - 160 055
- Max Super Speciality Hospital, Bathinda, NH-64, Near District Civil Hospital, Mansa Road, Bhatinda, Punjab - 151 001.

### **Uttarakhand**

- Max Super Speciality Hospital, Dehradun, Malsi, Mussoorie Diversion Road, Dehradun - 248 001.

### **Benefits Available:**

- Preventive Health Package – 30% Discount on Bronze, Silver, Titanium and Platinum Packages
- Eye and Dental – 20% Discount on procedures (excluding implants, medicines, outsourced items and consumables)
- OPD – 20% discount on Consults, Investigations and Diagnostics
- 10% Discount on IPD – Room Rent and Diagnostics (not applicable for

TPA/Insurance routed cases) • Home-care Services: 20% Discount on Home-care Sample Collection, 10% Discount on Physiotherapy (Minimum 7 sessions), 25% Discount on X-Ray, 10% Discount on Nursing (Minimum 7 sessions), 10% Discount on Patient Care Assistance (Minimum 7 sessions) • Prior booking mandatory • This offer cannot be clubbed with any other offer/special arrangement/corporate tie-up or contract • Discounts are exclusive of consumables, implants, pharmacy and outsourced items • Discounts are not applicable on TPA routed cases and hospitalization packages • The Discount will only be applicable on payments made through the Platinum Reserve Credit Card, upon presenting this privilege Card • Benefits can be availed across all Max Hospitals • The Discount offered by Max Healthcare will be valid till 31<sup>st</sup> March, 2019.

### **Fortis Healthcare (valid in west, south and east India)**

#### **Fulfilment Process:**

To avail the below benefits from Fortis Healthcare, please show the American Express Reserve Card at the time of billing and payment should be made through the American Express Platinum Reserve Card only. Offer is valid till 31<sup>st</sup> August, 2018.

#### **Details of offer and related Terms and Conditions**

##### **A. OPD Facilities:**

A special 15% discount on prevailing tariff at the time of billing shall be offered at agreed Fortis Healthcare Locations on OPD facilities like-

- a) Consultations (Consultation discount will not be applicable at Fortis La Femme).
- b) Pathological investigations.
- c) Radiological diagnostics services such as X-Rays, CT Scan, MRI, Ultrasound and Mammography.
- d) Non-invasive cardiology like ECG, Echo, TMT, Holter.

The discount on diagnostic investigations is available only to out patients and is not applicable for admitted patients. Please note that the above discount on OPD facilities will not be valid for Fortis La Femme. This discount will not be clubbed with any other discount or scheme prevailing at the Particular Hospital.

## **B. HEALTH CHECK-UP PACKAGES:**

Cardmembers will be eligible to get 10% discount on Standard Health Check-up packages available at agreed Fortis Healthcare locations. This discount will not be clubbed with any other discount or scheme prevailing at the Particular hospital.

## **C. IPD FACILITIES:**

With regard to indoor admissions, the patients entitled for these services shall be given a 10% discount on the tariff prevailing at the time of billing on Procedure/Surgery Charges & Room Rent only. However, this discount is not valid on Blood Bank, consumables, implants, drugs, package Charges, telephone calls, meals, etc. Payment for Non-



medical Items and F&B Charges to be collected directly from the patient. This discount will not be clubbed with any other discount or scheme prevailing at the Particular Hospital.

Please note that the above discount on IPD facilities will not be valid at Escorts Heart Institute and Research Centre Limited & Fortis La Femme.

- D.** These offers will not be valid if the bills are getting credited to any organisation (which includes Insurance Companies/TPA's/CGHS/ECHS/PSU's/Govt. Organisation/UN Bodies etc). The discount will be valid when the entire bill is settled by the Cardmember.

### **List of participating Fortis Hospitals:**

#### **East Region**

##### **Kolkata**

- Fortis Hospital-Anandapur, -#730 Anandapur, E M Bypass Road, Kolkata - 700 107, West Bengal
- Fortis Medical Centre, 2/7 Sarat Bose Road, Kolkata - 700 020, West Bengal
- Fortis Hospital & Kidney Institute, 111 A Rash Behari Avenue, Kolkata - 700 029, West Bengal.

#### **West Region**

##### **Mumbai**

- Fortis Hiranandani Hospital, Mini Seashore Road, Sector-10A, Vashi, Navi Mumbai - 400 703

- Fortis S.L. Raheja Hospital, Raheja Rugnalya Marg, Mahim Mumbai - 400 016
- Fortis Hospital, Mum Kalyan-Mumbai, Bali Bazaar, Shill Road, Kalyan West, Mumbai - 421 301
- Fortis Hospital, Mulund-Mumbai, Mulund, Goregaon Link Road, Mumbai - 400 078.

## **South Region**

### **Bengaluru**

- Fortis Hospital, Seshadripuram-Bengaluru, No. - 65 1<sup>st</sup> Main, Seshadripuram, Bengaluru - 560 020
- Fortis Hospital, Nagarbhavi-Bengaluru, No. 23 80 Feet Road, Guru Kripa, Layout, 2<sup>nd</sup> Stage, Nagarbhavi, Bengaluru - 560 072
- Fortis Hospital, Bannerghata-Bengaluru, 154/9, Bannerghata Road, Opp. IIM-Bangalore, Bengaluru - 560 076
- Fortis Hospital, Cunningham Road-Bengaluru, No.-14, Cunningham Road, Sheriffs Chambers, Bengaluru - 560 052
- Fortis Hospital, Rajaji Nagar-Bengaluru, 11, West of Chore Road, Opposite Rajaji Nagar 1<sup>st</sup> Block Junction, Bengaluru - 560 086.

### **Chennai**

- Fortis Malar Hospital, 52 First Main Road, Gandhi Nagar, Adyar, Chennai.

### **Texas Medical Concierge**

**Fulfilment Process:** Cardmember to visit the Texas Medical Concierge Centre (Delhi) for enrolling in the programme.

Cardmember to make the payment through American Express Platinum Reserve Credit Card to be eligible for discount on the Jasmine tier membership. For details of the Jasmine membership please visit [www.texasmedicalconciierge.com](http://www.texasmedicalconciierge.com) Cardmembers are eligible for a 25% discount on the following categories of Jasmine Tier membership. • Individual Annual membership • Couple's Annual membership • Family (4 Pax) Annual membership • Family (6 Pax) Annual membership (Offer valid till 31<sup>st</sup> March, 2018.) American Express Platinum Reserve Credit Card is only the mode of payment for this service. American Express does not take responsibility for the quality of service provided by the partner and are not liable for any direct, indirect, incidental, special, punitive, exemplary or consequential damages of any kind.

### **Preferred Hotels & Resorts**

**Enrollment Process:** The iPrefer membership enrollment is available on [www.iprefer.com/amexindia](http://www.iprefer.com/amexindia), please fill the form with required membership details and associated Terms and Conditions.

- The Cardmembers will not receive any Bonus Points upon enrollment into iPrefer Elite Tier membership
- Post enrollment, if the Cardmember does not qualify the eligibility criteria within one calendar year from the date of issuance of membership, he/she will be downgraded to the Silver Tier
- Standard Terms and Conditions for iPrefer members would apply. Please visit [www.iprefer.com/amexindia](http://www.iprefer.com/amexindia) to view complete Terms and Conditions.

## Purchase Protection

- Claim to be intimated within 30 days of date of loss to ICICI Lombard by customer on 1800 2666
- The Insurance Company will cover items that the Cardholder has purchased with Credit Card, from loss due to burglary or damages due to fire, earthquake, flood, storm, cyclone, etc. within 60 days of purchase
- Cover valid for purchases made by American Express Platinum Reserve Credit Card only
- Cover is valid for 60 days from the date of purchase
- Cover for the residential address of the Cardholder as per records of the policy holder only
- This offer is only applicable in India
- AEBC is the holder of Non-Life Group Insurance coverage, provided by ICICI Lombard General Insurance Co. Ltd.
- Any claims are to be settled directly with ICICI Lombard General Insurance Co. Ltd.
- Maximum coverage under this insurance is for ₹2 lacs

**Exclusions:** Loss or damage to Gold or Silver articles, watches or jewellery or precious stones or medals or coins or curios, sculptures, manuscripts, rare books, plans, models, moulds, designs, deeds, bonds, bills of exchange, Bank, treasury or promissory notes, cheques, money, securities, stamps, collection of stamps, business books or papers due to burglary are not covered.





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