

PALATE DINING PRIVILEGES TERMS & CONDITIONS

Dining

- Palate Dining Privileges are valid only for à la carte food items (unless otherwise stated), not including beverages, taxes and service charge, and are as follows:
 - 1 person dining - 15%
 - 2 persons dining - 50%
 - 3 persons dining - 35%
 - 4 persons dining - 25%
 - 5 to 20 persons dining - 20%
- Except for single diners, Card Members and their guests have to order a minimum of 2 main courses in order to enjoy the varying savings.
- In the event that only one (1) food item is ordered for sharing and there are two (2) or more diners at the table, a 15% savings will apply.
- Card Members are advised to check with the service staff on the type of dishes to order to enjoy the varying Palate Dining Privileges savings. The merchant may deny the Palate Dining Privileges savings if correct information was provided but not heeded.
- A party with more than 20 people will not be entitled to the savings.
- Diners from the same party are not allowed to split bills even if they request for separate tables. Palate Dining Privileges are applicable to only one Card per table, per party, per occasion.
- Definition of party is a group of two (2) or more persons dining at one (1) or more tables. Where there is a request for side by side or nearby tables, this will be considered one (1) party and the one (1) Card per table/per visit policy will apply. Request for side by side or nearby table is subject to availability.
- Palate Bar Privileges cannot be used in conjunction with restaurant privileges.
- Palate Dining Privileges savings will only be extended on presentation of and payment with The Centurion® Card, The Platinum Card®, The American Express® Platinum Reserve Credit Card and The American Express® Platinum Credit Card issued in Singapore by the authorised member. No savings will be accorded if payment is not made with The Centurion Card, The Platinum Card, The American Express Platinum Reserve Credit Card and The American Express Platinum Credit Card issued in Singapore, or if the Card is presented by anyone apart from the authorised Card Member.
- Palate Dining Privileges are not applicable with private events, take-away items, other special promotional offers, hotel offers or programmes. This includes special events and promotions that are organized by the restaurants. Palate Dining Privileges are available throughout the year except on the blackout dates and dining exclusions. For more information on blackout dates, kindly visit the respective restaurant's offer page at palatediningprivileges.americanexpress.com.sg
- Reservations are on a first come first serve basis, based on the restaurant's availability.
- Meal periods, menus, prices, change of concept and operating hours can change during the year. Kindly contact the outlet for the most up-to-date information. Their contact numbers can be found on our website, palatediningprivileges.americanexpress.com.sg
- Programme benefits, Terms and Conditions may be amended or withdrawn without prior notice at the sole discretion of the American Express International Inc.
- Upon receipt, your Palate Dining Privileges voucher pack is your responsibility. Vouchers are valid until the expiry date stamped on your vouchers. Lost or misplaced vouchers are not replaceable.
- The Palate Dining Privileges voucher pack is non-transferable, non refundable and has no cash value.
- There is no return policy or any form of compensation.
- American Express International Inc. shall not be responsible or liable in any way for any loss, injury or damage whatsoever caused by or arising from any failure or delay in the provision of or malfunction, defect or deficiency in any services and benefits of the Palate Dining Privileges.
- Information is correct at the time of update on 1 May 2015.

Children's Dining Policy

À la Carte and Set Menu

Only children aged 7 and above are counted as 1 diner. Children aged between 1-6 years old are counted according to the communal dining concept: 2 children=1 adult headcount, 3-4 children=2 adult headcount.

Buffet

Children's dining policy applies and varies across the different buffet restaurants, for each restaurant's children's dining policy, kindly check their individual outlet tabs on our website, palatediningprivileges.americanexpress.com.sg

Buffet Savings

(refer to website for full list of buffet restaurants)

Savings are applicable to the buffet menu only, and are not applicable to à la carte food items.

Tung Lok Restaurants

(refer to website for full list of Tung Lok restaurants)

Weekday à la carte food

For savings on à la carte food items on weekdays, Card Members must place a minimum order of at least 2 main course à la carte food items; main courses exclude appetisers, soups, dim sum and desserts.

Weekend à la carte food

For savings on à la carte food items on weekends, there must be a minimum of 4 diners (including 1 Cardmember) at a table. Card Members must place a minimum order of at least 2 main course à la carte food items; main courses exclude appetisers, soups, dim sum and desserts.

Weekend set menu.

For savings on set menu food items on weekends, the minimum number of diners does not apply. In the event that restaurants only serve communal set menus for even number of diners (2, 4, 6, 8, 10), parties of odd numbers of diners (3, 5, 7, 9, 11) will have to order a set menu that provides at least one full portion to every member of the party.

Bar

- Palate Bar Privileges are valid only for cocktails, house pours and wines by the glass. They are not valid for bottles.
- Palate Bar Privileges are limited to one (1) Card per table, per party, per occasion and/or reservation.
- Palate Bar Privileges are only valid for dine-in customers and not takeaway or to-go items.
- Palate Bar Privileges offer a 15% off beverages (up to a maximum of 20 pax per party).
- All reservations are on a first come first served basis, at the discretion of the bar.

Black-Out Dates for All Restaurants and Bars

- Eve of Public Holiday
- Public Holiday
- Special Occasions: Valentine's Day, Mother's Day, Father's Day

Additional Black-Out Dates for All Chinese Restaurants

Eve of CNY • 15 Days of CNY

Additional dining exclusions apply. Kindly refer to our website for more details.

Black-Out Dates for Da Paolo Gastronomia

- Eve of Public Holiday
- Public Holiday
- Eve of and on Special Occasions: Valentine's Day, Mother's Day, Father's Day

For more information and to make your Palate reservation, please contact the number at the back of your Card.

