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GENERAL TERMS AND CONDITIONS

- American Express Platinum Travel Credit Cardmembers can enjoy all the Card related benefits as long as their accounts (including all linked accounts) are in good standing
- The benefits under this programme are being made by American Express/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment
- American Express reserves the right to replace the partners offering the benefits on this Card without prior notice
- American Express and the partners reserve the right to change/withdraw the terms and conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Platinum Travel Credit Card and cannot be combined with any other promotion or offer
- Any participation/availment of the benefits by Platinum Travel Credit Cardmember shall be purely voluntary
- These terms and conditions are to be read in conjunction with the Cardmember terms and conditions governing the usage of the Platinum Travel Credit Card and may be deemed as the terms and conditions governing the American Express Platinum Travel Credit Cardmembership
- Redeemed Membership Rewards/Vouchers are not exchangeable for other rewards, or refundable, replaceable, or transferable for cash or credit under any circumstances.
- Benefits associated with American Express Cards are subject to payment of annual/renewal fee and maybe withdrawn.



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PRODUCT TERMS AND CONDITIONS

- Membership Rewards Points earned on your American Express Platinum Travel Credit Card expire after 3 years from the date of earning
- Welcome Gift Milestone Bonus Membership Rewards Points can be earned only once in the year of joining for IndiGo Vouchers worth ₹4,000 (after taking the first charge on the Card) and will not be earned in the subsequent years. Milestone Bonus Membership Rewards Points (Spend Milestone of ₹1.90 lacs and ₹4 lacs) can be earned for IndiGo Vouchers worth ₹6,000 and ₹10,000 respectively, only once in each Cardmembership year.



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PARTNER TERMS AND CONDITIONS

Taj Hotels Resorts and Palaces

- Taj Lodging Vouchers will be valid only for stays at any Taj properties in India, and its usage is subject to availability of rooms
- Taj Lodging Vouchers will have a validity of 6 months from the date of issuance by American Express
- Cardmember is required to book in advance by calling into the Taj Reservation Centre. At the time of making the reservation, Cardmember will need to guarantee the booking amount by using the American Express Platinum Travel Credit Card
- The Cardmember will have to specify at the time of booking that they are using the American Express Taj Lodging Voucher for bookings
- Taj Lodging Vouchers can be adjusted against All Public Rates i.e. Rates that are available on public channels (including holiday packages & other promotional offers) and exclude rates such as Corporate Rates, Marketing Alliance rates, Crew, Charters, Conferences or Group. In case of stay packages, the Lodging Voucher will be adjusted for the overall package price irrespective of the inclusions. However, any additional usage of the hotel amenities during the stay (F&B, spa etc) will not be adjustable on the voucher and will need to be settled separately. The taxes will have to be paid by the Customers on their own
- Standard Taj cancellation policy will apply
- If a customer uses the Lodging Voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- This Lodging Voucher cannot be used for standalone F&B and other hotel amenities.

IndiGo

- IndiGo Vouchers are available in the denominations of ₹1,000, ₹2,000, ₹4,000 and ₹5,000
- IndiGo Vouchers can be redeemed online through the IndiGo website (www.goindigo.in) or by calling into the IndiGo Call Centre
- The Vouchers will have a validity of 6 months from the date of issuance by American Express
- Vouchers will contain “voucher type” and “voucher number”. The combination of both has to be used while booking the tickets
- Each voucher code will entitle the customer to a discount equal to the voucher face value, on the total fare of the ticket (including applicable taxes, fees and surcharge {including but not limited to fuel surcharge}). The remaining fare (including applicable taxes, fees and surcharge {including but not limited to fuel surcharge}) will have to be additionally paid by the Cardmember at the time of booking using his/her American Express Platinum Travel Credit Card
- All tickets booked by Cardmembers using the IndiGo Vouchers will at all times be subject to IndiGo’s general terms and conditions and conditions of carriage present on IndiGo’s website
- Voucher codes cannot be exchanged for cash or any other product
- The Voucher is for single usage, which means that the reservation cannot be cancelled and the Voucher cannot be revalidated
- If a customer uses the Voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount.