

# **Jet Airways American Express® Platinum Credit Card (“Card”)**

## **BENEFITS/GIFTS/DISCOUNTS/REWARDS TERMS & CONDITIONS**

### **General Terms & Conditions**

1. Jet Airways American Express Platinum Credit Cardmember (“Cardmember”) can enjoy all the Card related benefits as long as their Accounts (including all linked Accounts) are in good standing.
2. These benefits are being made by American Express/JetPrivilege/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits.
3. American Express is neither responsible nor guarantees the quality of the goods/services nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment.
4. American Express/JetPrivilege reserves the right to change/withdraw the Terms and Conditions of any offer at any time without prior notice.
5. The Benefits/Offer hereunder can be availed only with the Card and cannot be combined with any other promotion or offer.
6. Any participation/availment of the benefits by Cardmember shall be purely voluntary.
7. These Terms and Conditions are to be read in conjunction with the Cardmember Agreement/ Cardmember Terms and Conditions governing the usage of the Card and may be deemed as the Terms and Conditions governing the Cardmembership.

### **Annual Fees**

1. Annual Fee will be charged in first month’s Card statement upon approval of your Card and after completion of every 12 months thereon.
2. JetPrivilege Platinum tier members will not be charged with Annual Fees till they maintain their JetPrivilege Platinum tier membership.

### **Welcome Gift – 10,000 Bonus JPMiles**

1. Welcome Gift of 10,000 Bonus JPMiles will be made available only to Basic Cardmembers who pay the Annual Fee.
2. Basic Cardmembers will qualify for the Welcome Gift after the first spend transaction is undertaken on the Basic/Supplementary Card.
3. These Bonus JPMiles will be credited to Basic Cardmember’s JetPrivilege Account within a period of 60 working days post the first spend transaction as above.
4. There is no minimum spend transaction amount applicable for these Bonus JPMiles.
5. Card fee and other related Charges will not qualify as spend transaction for Bonus JPMiles.

### **Annual Renewal Benefit – 5,000 Bonus JPMiles**

1. Renewal Benefit of 5,000 Bonus JPMiles is only available to Cardmembers paying the Annual Fee at the time of renewal.
2. These Bonus JPMiles will be credited to Cardmember’s JetPrivilege Account post 90 days of annual Card renewal date if the Cardmember’s Account is not delinquent or cancelled at the time of renewal.

**Complimentary Jet Airways Base Fare Waived Domestic Ticket (Welcome Gift/Annual Renewal Benefit)**

1. Upon payment of Annual Fees, the Basic Cardmember is entitled to receive a one-way base fare waived free ticket for travel on Jet Airways domestic flights within India ("Offer"). JetPrivilege will email the Cardmember unique free ticket code for availing the Offer on the email address as recorded with the Jet Airways American Express Platinum Credit Card Account within a period of 60 working days after the first Charge is made by the Cardmember and post 90 days of annual Card renewal on the Jet Airways American Express Platinum Credit Card on receipt of this information from American Express.
2. The free ticket code entitles the Basic Cardmember to receive a waiver on the base fare Component on one-way revenue tickets for travel on Jet Airways domestic flights within India. The Cardmember will have to bear all other Charges such as taxes, surcharges and other levies as applicable on the ticket at the time of booking and/or travel.
3. Tickets under the Offer should be booked at least 14 days earlier to the travel date. Seats under this offer are subject to availability. Jet Airways or American Express does not guarantee availability of seats under this Offer.
4. All outstanding payment due under the Offer must be made using the Card only.
5. The free ticket code is valid only on Deal Fare Choices in Economy for travel on Jet Airways Domestic flights within India.
6. The free ticket code is voluntarily transferable. The free ticket code is valid for six (6) months, for booking and travel outbound (travel out of the origin city) and inbound (return to the origin city), from the date of issue of the promotion code (both days inclusive).
7. The free ticket code will not be extended after the expiry of its validity date.
8. The free ticket promotion code can be redeemed only through [www.jetairways.com](http://www.jetairways.com), India country site.
9. The Cardmember will need to enter the free ticket promotion code in the promotion field on [www.jetairways.com](http://www.jetairways.com).
10. The free ticket promotion code will be available for onetime usage only and will become invalid upon utilization.
11. Payment of taxes/surcharges/fees/applicable levies must be made using the Card and ticketing must be done instantly at the time of redemption on [www.jetairways.com](http://www.jetairways.com)
12. In the event that a Cardmember uses the free ticket promotion code of another Cardmember without the original owner's consent then the Cardmember who has utilized such codes will have to pay JetPrivilege Private Limited the amount of discount benefits availed against such codes.
13. The free ticket code entitles to a base fare waiver for one-way segment without any break in journey. In event of a break in journey, the base fare will be waived off only for one segment of the entire journey. Cardmember will have to bear additional base fare of the onward flight as applicable along with taxes, surcharges and other levies as applicable.
14. Once booked and ticketed under a particular guest name, the ticket is non – transferable.
15. Once booked and ticketed, if the guest is unable to fly on the date of travel, then he/she can cancel the ticket and get the refund of the amount booked or get it re-issued but as per the terms of ticketing for the fare class in which the ticket was booked.
16. If the ticket is cancelled, then the amount of refund will be less of the base fare amount which was waived off.
17. Upon cancellation of the original booking, the free ticket code will be deemed utilized and will not be reinstated under any circumstances.
18. Cancellations/Refund/Reissues will be subject to Jet Airways's ticketing policies and rules governing cancellation/refund/reissues of fares, fees, taxes, surcharge, levies and will be subject to other applicable additional Charges.
19. The Cardmember or guest cannot make new bookings against the cancelled booking and seek to re-utilize the free ticket code.
20. In the event Cardmember has availed of the free ticket promotion code issued to him/her at the time of enrollment/annual renewal and if the Cardmember wishes to close his/her Card Account with American Express then the Annual Fees will not be refunded to the Cardmember. In case the fees has not been paid but the Cardmember has utilized the free ticket code, then the Cardmember will have to make payment for the amount of base fare waived off to JetPrivilege Private Limited.
21. Certain airports in India levy an airport development fee for every domestic travel. Such taxes are charged at the time of booking. Certain airports also levy additional Charges at the time of actual travel. In case of cancellation of travel, refund of such taxes will be subject to policies governing refund of such taxes/levies.
22. All Cardmembers waive any and all rights of claim with regards to the Offer against JetPrivilege Private Limited and American Express.
23. The decision of JetPrivilege Private Limited will be final and binding on all the Cardmembers participating in this Offer and that the same is non-contestable.
24. JetPrivilege Private Limited and American Express reserve the rights to change, amend, withdraw and/or alter any of the Terms and Conditions of this Offer at anytime without prior notice.
25. This Offer is an independent offer and cannot be combined with any other promotional Offer from JetPrivilege including or American Express including the other offers on the Card.
26. This Offer is subject to the applicable rules and regulations as may be in force in respective jurisdictions/states.
27. This Offer is purely optional to people travelling on Jet Airways.
28. The carriage is subject to JetPrivilege regulations relating to the conditions of contract respectively and all other Terms and Conditions regarding JetPrivilege and Jet Airways policies and procedures.
29. Disputes, if any, will be subject to Indian laws and shall be subject exclusively to the jurisdiction of the courts in Mumbai.
30. Payment of fees/Service Charges/all other amounts due from the Cardmember to American Express from usage of the Card by the Cardmember under this Offer and/or otherwise will be governed by American Express Terms and Conditions and the Cardmember Terms and Conditions.
31. American Express does not hold any warrant or make any representation of the availability, delivery, quality, merchantability or suitability of Offer and/or products/services under this Offer and that JetPrivilege shall be solely liable for the same.
32. Any disputes regarding the availability, delivery, quality, merchantability or suitability of this offer and/or products/services must be addressed by the Cardmember in writing to JetPrivilege directly and American Express will not entertain any communication in this regard.
33. American Express will not be liable for any loss or damage whatsoever that may be suffered or for any personal injury that may be suffered by the Cardmember directly or indirectly, by use or non-use of products/services under this Offer.
34. JetPrivilege or American Express will not be responsible in case the email address provided is incorrect or if the email bounces back due to any reason.

### **JPMiles earned by spending on the Card (Spend Based JPMiles) and Online Spends Based Bonus JPMiles**

1. Cardmembers will qualify to earn Spend Based JPMiles only upon undertaking spends transactions on the Card.
2. Cardmembers will also earn Online Spends Based Bonus JPMiles upon purchase of revenue airline tickets on [www.jetairways.com](http://www.jetairways.com)
3. Such JPMiles/Bonus JPMiles will reflect in the Basic Cardmember's JetPrivilege Account within a period of 45 working days after the spend transaction on the Card including Supplementary Card.
4. In the event of a spends transaction reversal, proportionate JPMiles will be negated/adjusted from the Cardmember's subsequent JPMiles.

### **Online 5% Discount**

1. On application of the One-way base fare waived off free ticket/ Discount Voucher / 5% discount or any other promotional coupon/ voucher code, only eligible fare choices and amounts will be displayed as per the applicable terms and conditions. Members are responsible to check for any other favourable or lower fare options prior to proceeding with using the aforementioned promotional coupon/discount/ voucher code towards their ticket bookings.
2. The discount will be applicable on international flights originating from India only and if the payment is made in INR currency only. In event of the Cardmember is trying to book any international flight originating out of India and the payment is in international currency, the online discount will not be applicable. For example if a Cardmember is booking Dubai-Bombay on [jetairways.com](http://jetairways.com) (India country site) and the payment is to be made in AED then the discount will not be applicable
3. Jet Airways American Express Platinum Credit Cardmembers are entitled to receive a discount of 5% Base Fare discount ("Offer") for every revenue booking made online bookings at [jetairways.com](http://jetairways.com)
4. Jet Airways American Express Platinum Credit Cardmembers will require to quote the promotion code "JTAMEX" in the "Promotion Code" field at the time of choosing his/her itinerary on [jetairways.com](http://jetairways.com)
5. The online discount code entitles the Cardmember to receive a discount of 5% on base fare on one-way or return revenue ticket for travel on Jet Airways' domestic and international flights
6. Eligible Fare Choices on [jetairways.com](http://jetairways.com) are as follows – Flex, Classic, Saver and Deal. Light Fare choice is not applicable for the 5% online discount. The online discount is not applicable on 9W\*/OAL, Interline, Award Travel & Group Bookings
7. The online discount code is voluntarily transferable
8. The discount promotion code can be redeemed only through [jetairways.com](http://jetairways.com), India country site
9. The online discount code will be available every time a Cardmember books revenue tickets on [jetairways.com](http://jetairways.com), India country site
10. Under the online discount offer; 5% of the base fare component of the ticket will be discounted. The Cardmember will have to bear remaining base fare in excess of discounted 5%, along with additional Charges such as fees, taxes, surcharges and other levies as applicable on the ticket at the time of booking and/or travel
11. Payment of taxes/surcharges/applicable levies and ticketing must be done instantly at the time of redeeming on [jetairways.com](http://jetairways.com)
12. Payment for balance fare and applicable taxes/surcharge/levies must be made using the Jet Airways American Express Platinum Credit Card only

13. Blackout periods or restrictions could apply
14. Once booked and ticketed under a particular guest name, the ticket is non-transferable
15. Once booked and ticketed if the guest is unable to fly on the date of travel, then he/she can cancel the ticket and get a refund of the amount booked or get it re-issued but as per the terms of ticketing for the fare class in which the ticket was booked
16. If the ticket is cancelled, then the amount of refund will be less of the discount amount availed
17. Cancellations/Refund/Reissues will be subject to Jet Airways ticketing policies and rules governing cancellation/refund/re-issues of fares, fees, taxes, surcharge, levies and any other applicable additional Charges
18. The discount code is available for use only through [jetairways.com](http://jetairways.com). If the Cardmember cancels the ticket and makes a fresh booking through any other channel against the original booking then the benefit of the Offer will not be applicable
19. Certain airports in India levy an airport development fee for every domestic/international travel. Such taxes are charged at the time of booking. Certain airports could also levy additional Charges at the time of undertaking the journey. In case of cancellation of travel, refund of such taxes will be subject to policies governing refund of such taxes/levies
20. All Cardmembers waive any and all rights of claim with regards to the Offer against Jet Airways (India) Limited
21. The decision of Jet Airways (India) Limited will be final and binding on all the Cardmembers participating in this Offer and that the same is non-contestable
22. Jet Airways (India) Limited and American Express Banking Corp. reserves the rights to change, amend, withdraw and/or alter any of the Terms and Conditions of this Offer at anytime without prior notice of giving any reasons
23. This Offer is an independent Offer and cannot be combined with any other promotional offer from Jet Airways including the base fare waiver ticket Offer available on the Jet Airways American Express Platinum Credit Card
24. This Offer is subject to the applicable rules and regulations as may be in force in respective jurisdictions/states
25. This Offer is purely optional to people travelling on Jet Airways
26. The carriage is subject to Jet Airways regulations relating to the conditions of contract respectively and all other Terms and Conditions regarding Jet Airways policies and procedures
27. Disputes, if any, will be subject to Indian laws and shall be subject exclusively to the jurisdiction of the courts in Mumbai
28. Payment of fees/Service Charges/all other amounts due from the Cardmember to American Express from usage of the American Express Platinum Credit Card by the Cardmember under this Offer and/or otherwise will be governed by American Express Terms and Conditions and the Cardmember Terms and Conditions
29. American Express does not hold any warrant or make any representation of the availability, delivery, quality, merchantability or suitability of offer and/or products/services under this Offer and that Jet Airways shall be solely liable for the same
30. Any disputes regarding the availability, delivery, quality, merchantability or suitability of this Offer and/or products/services must be addressed by the Cardmember in writing to Jet Airways directly and that American Express will not entertain any communication in this regard
31. American Express Banking Corp. shall not be liable for any loss or damage whatsoever that may be suffered or for any personal injury that may be suffered to the Cardmember directly or indirectly, by use or non-use of products/services under this Offer

### **Differentiated Check-In**

1. Jet Airways American Express Platinum Credit Cardmembers will qualify for Differentiated check-in facility through Premiere check-in counters on Jet Airways flights.
2. This facility is available to primary Cardmembers only and on domestic flights only.
3. Differentiated Check-in through Premiere Check-in counter is available only at metro stations in India, which includes Mumbai, Delhi, Chennai, Kolkata, Hyderabad and Bengaluru.
4. Partner Airline or code-share flights will not qualify for this facility.

### **Excess Baggage Allowance:**

1. For travel effective 17<sup>th</sup> August, 2016, Jet Airways American Express Platinum Credit Cardmembers will enjoy a revised complimentary excess check-in baggage allowance of 2PC/10 Kgs in Première and 1PC/5 Kgs in Economy cabins only on applicable Jet Airways flights within the Indian sub-continent. Applicability of the complimentary excess check-in baggage benefit will also be based on the Jet Airways Fare Choices booked wherein eligible Cardmembers booked to travel on the Light and Deal Fare Choices in Economy will not be eligible for this benefit
2. Excess baggage waiver will not be applicable on ATR/ partner airline/Codeshare/International flights
3. Cardmembers can avail only higher of Excess Baggage Allowance on his/her credit card or JetPrivilege Tier Allowance. Cardmembers cannot club both the allowances

### **Priority Pass™ Membership**

1. Basic Cardmembers only will qualify for the Priority Pass membership.
2. Cardmembers need to fill up the enclosed Priority Pass form to become a Priority Pass member.
3. The Priority Pass annual membership fee of US\$99 is waived off for Cardmembers.
4. Lounge visits are subject to visit charges. Basic Cardmember/any accompanying guest(s) will have to pay a lounge visit fee of US\$32 per person per visit which would be charged to their Card.
5. When presenting Priority Pass Card on entering the lounge, the lounge staff will take an imprint of the Card and issue a "record of visit" voucher to the Priority Pass member or make a log entry. While it is the responsibility of the lounge staff to ensure a voucher imprint/log is made of the Priority Pass member, the Cardmember is responsible for ensuring the record of visit voucher/log reflects their own usage and that of any guests at the time of using the lounge.
6. For detailed list of Priority Pass lounges and complete terms & conditions, please visit [www.prioritypass.com](http://www.prioritypass.com).

### **American Express Lounge Access**

- Only Basic Jet Airways American Express Platinum Credit Cardmembers may access the American Express Lounge at Domestic Terminal 3
- Applicable Charges will be levied for any additional guest. The entry fee (whenever applicable) would be charged to your American Express Card
- To access the lounge, eligible Jet Airways American Express Platinum Credit Cardmembers must show their valid, unexpired Jet Airways American Express Platinum Credit Card along with the airline ticket/ boarding pass for travel on the same day
- Eligible Jet Airways American Express Platinum Credit Cardmembers and guests must adhere to all house rules, Terms and Conditions of all American Express Lounge/s

- Access to the lounge is subject to availability
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services provided by any third party
- American Express shall not be liable whatsoever for any loss/damage/claim that may arise out of use or non-use of any goods or services availed by the Jet Airways American Express Platinum Credit Cardmember under this Offer
- All benefits provided at the American Express Lounge are subject to change and/or cancellation at any time without prior notice
- Complimentary entry for accompanying children (below 12 years)
- An authorization for an amount of ₹2 will be charged on the Card for validation purposes.

### **Other Lounges Terms and Conditions**

- Programme is open only for Cardmembers carrying a same day ticket for airline travel that allows clearance through security for flight departure and access to the American Express Lounge
- Any dispute with regard to the services availed at the lounge shall be directly taken up with the lounge authorities and American Express Banking Corp. shall have no liability whatsoever in this regard.
- Applicable charges will be levied for any additional guest, which would be charged to the Basic Cardmember's valid Jet Airways American Express Platinum Credit Card issued in India. Only one entry per Cardmember will be permitted.
- An amount of ₹2.00 plus applicable taxes will be charged on the Card at the lounges which are entitled for complimentary access. This Charge will be borne by the Basic Jet Airways American Express Platinum Credit Card.
- The programme can be modified, amended, changed or revoked anytime by American Express without prior intimation
- The access to lounges will be available on a first come first serve basis & subject to availability of space. Charges need to be paid via American Express Card.
- Respective lounges reserve the right to admission to the lounges and their premises and their respective rules shall be applicable to Cardmembers/guests
- Lounges can modify their lounge services, operational hours, rates without any prior intimation
- All taxes are as on date and subject to modification without prior notice.

### **Preferred Hotel Group Terms and Conditions**

- The Cardmembers will not receive any Bonus Points upon enrollment into iPrefer EliteTier membership
- Post enrollment, if the Cardmember does not qualify the eligibility criteria within one calendar year from the date of issuance of membership, he/she would be downgraded to the silver tier.
- Standard Terms & Conditions for iPrefer members would apply. Please visit [www.iprefer.com/amexindia](http://www.iprefer.com/amexindia) to view complete Terms and Conditions.



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