



1. Direct Debit Request

This document authorises American Express to withdraw money from the nominated account set out in this Direct Debit Request.

Please choose your monthly payment (tick one):

- Minimum Payment** (\$30 or 2.5% of the statement closing balance, whichever is greater, plus any overdue or overlimit amount(s))
- Full Statement Closing Balance**
- Fixed Amount \$_____.**00 (This fixed amount will be withdrawn each month or the minimum payment whichever is greater)

2. Customer Details

American Express Account Number

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Billing Address

E-Mail Address

3. Bank Details

Please confirm with your financial institution that your nominated account can accept direct debits.

Please keep in mind:

- To enrol in Direct Debit with a **joint bank account**, all signatories must sign this form.
- To enrol in Direct Debit with a **company bank account**, a bank provided confirmation letter is required.
- Once enrolled you will have to **notify us 5 days before your Direct Debit is withdrawn** if you would like to stop or defer an individual payment.

Financial Institution Name

BSB

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Account Number

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Account Holder(s) Name

4. Acknowledgement

I/we acknowledge and agree to the Direct Debit Service Agreement (see next page)

Signature

x	Date / /
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Signature

x	Date / /
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To enrol in Direct Debit with a joint bank account, all signatories must sign this form.

Please continue to pay your account manually until the Direct Debit enrolment is reflected on your statement, online account, or the American Express mobile App.

DIRECT DEBIT SERVICE AGREEMENT

1. This agreement authorises American Express (User ID No. 517) to withdraw money from your nominated account set out in the Direct Debit Request. If you have any enquiries relating to this agreement you should contact American Express.
2. Before you complete the Direct Debit Request and Direct Debit Service Agreement, you should confirm with your financial institution that your nominated account can accept direct debits. The nominated account must belong to you and every nominated account holder must sign the Direct Debit Request.
3. If we would like to change this agreement, we will notify you within 14 calendar days in advance of any change.
4. Please call us on the number on the back of your Card or refer to [amex.com.au/contact-us](https://www.amex.com.au/contact-us) if you want to:
 - Make a change to this agreement
 - Stop or defer an individual payment
 - Cancel this agreement; or
 - Dispute a debit that has been made from your nominated account
5. If the Direct Debit date falls on a weekend or public holiday in Sydney, we will process your payment on the next business day.
6. You must make sure that sufficient cleared funds are available in your nominated account on the payment date. If there are insufficient funds and your financial institution dishonours the payment then:
 - If applicable to your product, we will charge you a dishonour fee as outlined in your financial table.
 - Any charges and tax on those charges incurred by us may be debited from your account.
 - The amount of the dishonoured debit will be debited to your account.
 - We also reserve the right to cancel the Direct Debit Request if any debit is returned unpaid by your financial institution.
7. We will keep your financial institution account details confidential. However, we will disclose these details:
 - If you consent; or
 - To the extent required by law, for example if a court order requires disclosure; or
 - For the purposes of this agreement, for example, to settle a dispute.
8. You indemnify and keep us indemnified against all losses, costs, damages and liability that we suffer as a result of you giving us incorrect or false information in your Direct Debit Request. Your indemnity:
 - Extends and covers all changes you make to your Direct Debit Request; and
 - Continues after this agreement is ended.

In this agreement “American Express”, “we”, “us” and “our” means American Express Australia Limited (ABN 92 08 952 085)

Please return the completed form using one of the following options:

Online: [amex.com.au/documentcentre](https://www.amex.com.au/documentcentre)

(Log in to your online account and select “Other” as the document type)

Fax: (02) 9271 1999

Mail: Reply Paid 1668, American Express Australia Ltd, Sydney NSW 2001